



**Notice Informing Individuals About Nondiscrimination and Accessibility Requirements
and Nondiscrimination Statement:
Discrimination is Against the Law**

Freeman Health System complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). Freeman Health System does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Freeman Health System:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact Admissions representative or your nurse or Freeman Health System Patient Relations Department.

If you believe that Freeman Health System has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Freeman Health System, Manager of Risk Management and Patient Relations at

1102 W 32nd Street, Joplin, MO 64804, 417-347-4940 [Phone], 417-347-3610 [Fax] [Freeman Contact Us | Freeman Health System](#) (<https://www.freemanhealth.com/contact-us>) [Website].

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Freeman Health System Manager of Risk Management and Patient Relations is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

You can also file a civil rights complaint with the Missouri Department of Social Services, Office for Civil Rights by mail or phone at: Department of Social Services, Office for Civil Rights, P.O. Box 1527, Jefferson City, MO 65102, 800-776-8014 [Phone], or (866) 735-2460 [Voice]; (800) 735-2966 [Text]

This notice is available at Freeman Health System website: [Patients and Visitors | Freeman Health System](#)

Freeman Health System [URL]: <https://www.freemanhealth.com/patients-and-visitors#964037043-2655426705>